

# Auzen Blackbox<sup>®</sup>Limited Warranty

April 24, 2006

Dear Customer,

This product is designed and built with regards to the highest quality. But, if something is amiss with the product, AuZEN Luxury Audio headquarters will warrant free-of-charge replacement or repair under these conditions for a period of five years from the date of purchase.

—AuZEN Luxury Audio

## 1 Terms and Conditions

1. The warranty is limited to the repair of the equipment. The warranty does not cover the transportation of the product, nor installation, nor potential or occurred removal.
2. This warranty is valid for the period of five years from the date of purchase. If ownership is transferred, the current owner would need a copy of the original manual to claim the warranty.
3. This warranty applies only to product defects and/or workmanship at the time of purchase, and it will not be applicable:
  - (a) For damages incurred by faulty installation or connection.
  - (b) For damages caused by any use other than the correct usage, as described in the user manual.
  - (c) For damages caused by non-AuZEN-authorized modifications or negligence.
  - (d) For damages caused by accidents, such as lightning, water-damage, fire or heat, or social disturbances, or any other cause beyond the reasonable control of AuZEN Luxury Audio.
  - (e) For products whose serial number has been altered, deleted, removed or made illegible

### 1.1 How to claim repairs under warranty

AuZEN Luxury Audio recommends consulting the AuZEN Forums at

<http://forums.auzen.com>

before filing for an official service request. Reimbursement for shipping will be given on a case-by-case basis, and AuZEN Luxury Audio deserves the right to deny reimbursement if your case does not meet the above Terms and Conditions. Moreover, the forums should provide timely solutions to minor problems that do not qualify under the above Terms and Conditions, such as placement of speakers to avoid off-axis distortion, for instance.

If you have ascertained that your case meets the above Terms and Conditions, you may fill out the service request form at <http://service.auzen.com>.